Duration: 2 Hrs	**Total Marks:60**

Instructions: *1. All Questions are compulsory*
2. Figures to the right indicate marks

Q.1.A. Define the following terms. **(5*2=10)**
  a. Information Systems.
  b. Unstructured Decisions.
  c. Executive Support System.
  d. Enterprise Software.
  e. Supply Chain Software.

Q.2.a. State any 2 functions of Management in an organization. **(2)**

Q.2.b. Explain any 3 characteristics of MIS. **(3)**

Q.2.c. Discuss the different types of Information. **(5)**

Q.3.a. How is knowledge different from wisdom? **(2)**

Q.3.b. Explain the DIKW pyramid. **(3)**

Q.3.c. Discuss the advantages and disadvantages of office automation system. **(5)**

Q.4.a. Give any 2 characteristics of Decision making. **(2)**

Q.4.b. What kind of decisions are made at the operational Level of Management? **(3)**

Q.4.c. Discuss how Grid analysis aids in Decision making process. **(5)**

Q.5.a. What is an executive support system? **(2)**

Q.5.b. What are the features of Executive Support System? **(3)**

Q.5.c. Explain the working of an Expert System. **(5)**

Q.6.a. What is Supply chain Management System? **(2)**

Q.6.b. Differentiate between a Database and a Data warehouse. **(3)**

Q.6.c. Describe the components of OLAP. **(5)**

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