

**G.V.M.'S G.G.P.R. College of Commerce & Economics, Ponda Goa**

**M.Com Semester-I End Examination-January 2023**

**COTC404-Organizational Behaviour**

**Duration-02 Hours**

**Maximum Marks: 40**

**Instructions:**

1. This paper consists of six (6) questions carrying equal marks.
  2. Question No. 1 is compulsory.
  3. Answer any three (3) questions from 2,3,4,5 and 6.
  4. Each question carries 10 marks. Figures to the right indicate full marks.
- 

**Q.1.** Answer the following questions :-

**(5x2= 10 marks)**

- a) What is Functional conflict?
- b) Explain any two symptoms of stress.
- c) Describe the concept of informal groups with the help of an example.
- d) Explain the concept of perception & motivation in organizational behaviour.
- e) Explain any two types of resistance to change.

**Q.2.** Answer the following questions :-

**(2x5= 10 marks)**

- a) Explain the different sources of power.
- b) Difference between formal & informal groups.

**Q.3.** Answer the following questions :-

**(2x5= 10 marks)**

- a) Explain any five models of men.
- b) Difference between task & social leadership.

**Q.4.** Answer the following questions :-

**(2x5= 10 marks)**

- a) State & explain any five causes of stress.
- b) Describe any five sources of conflict.

**Q.5.** Answer the following questions :-

**(2x5= 10 marks)**

- a) Describe any five properties of group.
- b) Explain the various reasons for resistance to change.

**Q.6.** Answer the following questions :-

**(2x5= 10 marks)**

- a) Explain the directive & non-directive types of counselling.
- b) Explain the Lewin's model of change.

\*\*\*\*\*