

GOA VIDYAPRASARAK MANDAL's
GOPAL GOVIND POY RAITURCAR COLLEGE OF COMMERCE AND ECONOMICS,
FARMAGUDI, PONDA –GOA

B.Com. CBCS (SEMESTER VI) REPEAT EXAMINATION, APRIL/MAY 2023

HUMAN RESOURCE MANAGEMENT (CC17)

Duration: Two Hours

Max. Marks: 80

- Instructions:** i) **All** questions are **compulsory**, however **internal choice** is available
ii) Answer sub-questions in Question No.1 and Q. No. 2 in **not** more than **100** words **each**
iii) Answer Question No. 3 to Question No.6 in **not** more than **400** words **each**
iv) Figures to the **right** indicate marks assigned to the questions

Q. 1 Answer the following in brief (**any four**): **(16)**

- a) Objectives of HRP (*any four points*)
- b) Meaning of Recruitment
- c) Meaning of Business Process Outsourcing
- d) Meaning of PieceWage
- e) Objectives of Worker's participation in Management (*any four points*)
- f) Meaning of employee empowerment

Q. 2 Answer the following in brief (**any four**): **(16)**

- i) Trade Union as an agency of labour welfare
- ii) Meaning of labour absenteeism
- iii) Meaning of labour turnover
- iv) Functions of trade union(*any four points*)
- v) Challenges before HR Manager (*any four points*)
- vi) Changing environment of HRM (*any four points*)

P.T.O.

