

G.V.M's GGPR COLLEGE OF COMMERCE & ECONOMICS, FARMAGUDI

III ISA of SEM VI, MARCH 2013

MANAGEMENT INFORMATION SYSTEM

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LIBRARY

Duration: 45Minutes

Q.I) Answer the following:

- 1) What is an ESS? Why these systems are used in an organization? --2--
- 2) Define Expert system? --1--
- 3) What are the advantages and limitations of ESS System. --2--

Q.II) Answer the following:

(2\*5=10)

- 1) Explain the structure and components of Expert system
- 2) Discuss in brief applications of Office Automation System and their functions.