

**GVM'S GGPR College of Commerce & Economics, Ponda - Goa**

**M.Com Semester II End Examination, June 2022**

**COC 221 – Human Resource Management**

**Duration: 3 Hours**

**Maximum Marks: 60**

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Instructions: 1.This paper consists of **9 questions** carrying equal marks.

2. Question no.1 consists of **5 Compulsory questions of 2 marks each.**

3. Answer **any 5 questions** from question No. 2 to 9.

4. Each question carries 10 marks. Figures to the right indicate full marks

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**Q1. Answer the following questions:**

**(5 \*2=10 Marks)**

- a) Explain any two objectives of HRM.
- b) Write a short note on Job Enrichment.
- c) Explain the concept of Induction and Placement in HRM.
- d) Write any two differences between Training and Development.
- e) Why Performance Evaluation is done in HRM?

**Q2.**What is HRM? Explain any six recent trends in HRM.

**(10 Marks)**

**Q3. Answer the following questions:**

**(2 \*5=10 Marks)**

- a) Explain any four external factors that affecting Human Resource Management.
- b) Explain the different benefits of balanced work life.

**Q4.** Explain the Process of Human Resource Planning.

**(10 Marks)**

**Q5.** What is Job Analysis? Explain any six importance of Job Analysis.

**(10 Marks)**

**Q6.** Explain the different sources of internal and external recruitment in an organization.

**(10 Marks)**

**Q7.** Why there is a need of planning of human resource in organization? Explain the different steps in recruitment and selection process.

**(10 Marks)**

**Q8. Answer the following questions:**

**(2 \*5=10 Marks)**

- a) Describe the importance of Potential Appraisal in HRM.
- b) Explain any four methods of Performance Appraisal.

**Q9. What is employee training? Describe any six methods of employee training. (10 Marks)**

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