



**B.C.A. (Semester – V) Examination, October 2015**  
**NON-COMPUTER SCIENCE (NCS) Elective – I**  
**Human Resource Management**

Duration : 2 Hours

Max. Marks : 50

**Instruction :** All questions are compulsory, however internal choice is provided from Q. 2 to Q. 5.

1. Answer in brief : (5×2=10)
- i) Job description                      ii) Performance appraisal  
iii) Pareto analysis                      iv) Career  
v) Reassurance.
2. A) What are some of the external sources of recruitment ? 5  
B) Which are some of the common problems faced in an interview ? 5
- OR
- X) How does job analysis benefit an organization ? 5  
Y) Write about different selection tests conducted. 5
3. A) What are the disadvantages of job enrichment ? 5  
B) What are the advantages of job enlargement ? 5
- OR
- X) What are the benefits of training ? 5  
Y) Explain the advantages of disadvantages of lecture method. 5
4. A) List out five methods of performance appraisal. 5  
B) What are the objectives of performance appraisal ? 5
- OR
- X) Which are some of the future methods of performance appraisal ? 5  
Y) What are the goals of counseling ? 5
5. A) Explain different types of counseling. 5  
B) Why does a person require counseling at different stages in his career ? 5
- OR
- X) Why is the need for career planning ? 5  
Y) Explain Eisenhower method in Time management. 5