



SRN – 01

B.Com. (Semester – V) Examination, October 2013
INDUSTRIAL MANAGEMENT – I

Duration : 2 Hours

Max. Marks : 80

- Instructions :** i) **All questions are compulsory. However, internal choice is available.**
ii) **Answer sub-questions in Q. No. 1 and Q. No. 2 in not more than 100 words each.**
iii) **Answer questions from Q. No. 3 to Q. No. 6 in not more than 400 words each.**
iv) **Figures to the right indicate maximum marks assigned to the questions.**

1. Write short notes on the following (**any four**) : (4×4=16)
- a) Importance of Industrial Management
 - b) Principles of Scientific Management (any four)
 - c) Steps in work measurement
 - d) Features of Rationalisation
 - e) Meaning of Industrial Productivity
 - f) Features of work study.
2. Write in brief on the following (**any four**) : (4×4=16)
- i) Meaning of TQM
 - ii) Objectives of JIT
 - iii) Phases in CPM
 - iv) Meaning of Industrial Accident
 - v) Human causes of Industrial Accident
 - vi) Occupational Health.
3. X) Explain in detail the Production and Labour factors influencing industrial productivity. 12

OR

- Y) Enumerate the steps in method study. 12

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4. X) "It is very essential to measure the time element required to complete a given job". Explain in the light of importance of work measurement. 12
- OR
- Y) Write in detail on the steps initiated by the Government of India on Rationalisation of the industries. 12
5. X) Explain the principles of TQM. 12
- OR
- Y) Explain the following methods of TQM :
- i) Benchmarking
 - ii) Deming wheel. 12
6. X) Explain the objectives of industrial safety. 12
- OR
- Y) Describe the Mechanical and Environmental causes of industrial accidents. 12