

Total No. of Questions : 6]

**T.Y. B.Com. (Semester - V) Examination, Oct./Nov. - 2011**  
**INDUSTRIAL MANAGEMENT - I**

Duration : 2 Hours

Total Marks : 80

- Instructions :**
- 1) All questions are compulsory, however internal choice is available.
  - 2) Answer sub-questions in Q.1 and Q.2 in not more than 100 words each.
  - 3) Answer Questions 3 to 6 in not more than 400 words each.
  - 4) Figures to the right indicate maximum marks to the questions.
  - 5) Question paper carries maximum of 80 marks.

**Q1)** Write short notes on ANY FOUR of the following : [4 × 4 = 16]

- a) Benefits of Scientific Management.
- b) Role of Government to facilitate rationalisation of Indian industries.
- c) Industrial Management process.
- d) Steps in method study.
- e) Concept of Industrial productivity.
- f) Importance of Industrial Management.

**Q2)** Answer in brief ANY FOUR of the following : [4 × 4 = 16]

- a) ISO 9000.
- b) Performance benchmarking.
- c) Benefits of Total Quality Management.
- d) Environmental causes of accidents.
- e) Concept of industrial safety.
- f) Violence at work place.

**Q3)** a) Describe the technological and human aspects of rationalisation. [12]

OR

- b) Explain any three techniques of Work Measurement.

**Q4)** a) Discuss the importance of higher industrial productivity. [12]

OR

- b) Elaborate the various factors influencing industrial productivity.

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Q5) a) Explain the advantages of critical path method.

[12]

OR

b) What are the principles of Total Quality Management?

Q6) a) Suggest measures for prevention of industrial accidents.

[12]

OR

b) Explain the common occupational hazards.

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