

G.V.M'S G.G.P.R. COLLEGE OF COMMERCE & ECONOMICS
FARMAGUDI, PONDA
INTRA SEMESTER ASSESSEMENT TEST – I
B.COM. SEMESTER VI JANUARY 2014
INDUSTRIAL MANAGEMENT

MARKS:- 10

Duration:- 30 minutes

Instructions:-1) All questions are Compulsory
2) Figures to the right indicate full marks.

- Q. 1) Explain the term grievance. (2 mks)
- Q. 2) Explain open door policy as a method of redressing grievance. (3 mks)
- Q. 3) Explain the concept of labour welfare. (2 mks)
- Q. 4) Explain any three objectives of labour welfare. (3 mks)

***** best of luck *****