

**Goa Vidyaprasarak Mandal's  
GOPAL GOVIND POY RAITURCAR COLLEGE OF COMMERCE  
ANDECONOMICS, PONDA-GOA  
B.COM. (SEMESTER VI) EXAMINATION, JULY 2021  
HUMAN RESOURCE MANAGEMENT NEW (CC 17)**

**Duration: Two hours**

**Max. Marks: 30**

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**Instructions:** i) All questions are **compulsory**; however, **internal choice** is available

ii) Figures to the **right** indicate marks assigned to the questions

Q.1) Answer the following questions in **about 50 words each** (*any five*) **(10)**

- a) Importance of Human Resource Management (any two points)
- b) Taylor's differential piece rate plan
- c) Trade Union as an agency of labour welfare
- d) Challenges before Human Resource Manager in the changing environment  
(any two points)
- e) Job enlargement
- f) Disadvantages of profit sharing (any two points)
- g) Functions of trade unions (any two points)
- h) Concept of learning organizations

Q.2) Answer the following questions in **about 125 words each** (*any four*) **(20)**

- i) Recruitment process.
- ii) Barriers to employee empowerment (any five points).
- iii) Measures to minimize labour turnover (any five points).
- iv) Need for innovation (any five points).
- v) Forms of workers participation in management (any five points).
- vi) Causes of labour absenteeism (any five points).

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