

GVM's GGPR COLLEGE OF COMMERCE AND ECONOMICS
PONDA-GOA
B.COM CBCS (SEMESTER--I) SUPPLEMENTARY EXAMINATION, AUGUST 2021
GENERAL MANAGEMENT

Duration: 2 Hours

Max. Marks: 40

Q 1. Answer the following. (Any 5) (2x5=10)

1. What is Management?
2. Which are the functional areas of management?
3. What are the different types of decisions?
4. What do you mean by creativity?
5. What is change?
6. What is conflict management?
7. What is Green Management?
8. What do you mean Logistic Management?

Q 2. Answer the following. (Any 6) (6x5=30)

1. What are the features of management?
 2. What are the features of Top Level Management?
 3. What are the difficulties in Decision Making Process?
 4. What are the steps in Creativity Decision?
 5. What are the reasons or causes for Change?
 6. What are the processes in Conflict Management?
 7. What supply chain management process includes?
 8. What are the reasons for Stress?
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