

Goa Vidyaprasarak Mandal's
Gopal Govind Poy Raiturcar College of Commerce and Economics
Ponda-Goa
B. Com. (Semester - II) Supplementary Examination, May/June 2017
GENERAL MANAGEMENT- II

Duration: 2 hours

Marks: 80

INSTRUCTIONS: (i) *All questions are compulsory.*
(ii) *Figures to the right indicate full marks.*
(iii) *Answer sub questions in QI & QII in not more than 100 words.*
(iv) *Answer Questions III to VI in not more than 400 words.*

Q. I. Answer **ANY FOUR** of the following. (4×4 =16)

1. Explain need for business ethics (any four).
2. Explain features of managing change (any four).
3. Explain (any four) causes of interpersonal conflict.
4. Write a short note on Board of Directors.
5. Discuss argument against corporate responsibility.
6. Write a short note on Managing Change

Q. II. Answer **ANY FOUR** of the following. (4×4 =16)

1. Explain (any four) features Corporate Responsibility.
2. Explain (any four) efforts at individual level for overcoming resistance to change.
3. Write a short note on Conflict Management.
4. Explain (any four) significance of group dynamics.
5. Write a short note on Goal Conflict and Role Conflict.
6. Write a short note on informal Groups.

Q.III A. Explain managers role in ethical behaviour in organisation. (any six) (12)

OR

B. Explain (**any six**) arguments for corporate responsibility. (12)

Q. IV A. Explain (any six) reasons for organisational change. (12)

OR

B. Explain (any six) individual factors influencing resistance to change. (12)

Q.V A. Explain(any six) causes of organisational Conflict. (12)

OR

B. Explain (any six) features of Organizational Conflict. (12)

Q.VI.A. Explain reasons for group formation. (Any 6) (12)

OR

B. Explain measures for making committees effective. (Any 6) (12)

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