

Goa Vidyaprasarak Mandal's
GOPAL GOVIND POY RAITURCAR COLLEGE OF COMMERCE
AND ECONOMICS, PONDA-GOA
B.COM. (SEMESTER-I) CHOICE BASED CREDIT SYSTEM
SUPPLEMENTARY EXAMINATION,
MAY/JUNE 2019
BANKING - I

Duration : 2 hours

Marks: 80

- Q.1. Answer any 4 of the following: (4x4=16)
- i. Differentiate between Public and Private Sector Banks.
 - ii. Comment on the Evolution of banking.
 - iii. Write a note on Origin of Reserve Bank of India.
 - iv. Explain in brief the importance of deposits.
 - v. Explain the Pigmy account deposits and its features.
 - vi. What is Bridge Loan?
- Q.2. Write short notes on any 4 of the following: (4x4=16)
- i. FCNR type NRI account
 - ii. Need for Identity Proof and Proof of Residence
 - iii. Pass book
 - iv. Minor and Illiterate Persons as a type of Individual Customers
 - v. Objectives of Retail banking
 - vi. Objectives of Customer Relationship Management.
- Q.3. A) Comment on the Bank Nationalisation in India. (12)
- OR**
- Q.3.B) Explain in detail the function performed by the Central Bank of India. (12)
- Q.4.A) Bring out the different types of lending facilities provided by the banks. (12)
- OR**
- Q.4.B) Explain in detail the Miscellaneous services provided by the banks. (12)
- Q.5.A) Explain in detail the KYC guidelines of the RBI. (12)
- OR**
- Q.5.B) Discuss in detail the Closing of accounts in banks. (12)
- Q.6.A) Write a note on Retail Banking. Bring out the importance of Retail Banking. (12)
- OR**
- Q.6.B) Explain in detail the importance of Customer Relationship Management in the banking sector. (12)

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